
Summary Sheet

Council Report

Cabinet/Commissioners' Decision Making Meeting – 14th March, 2016

Title

Longer Term Post Child Sexual Exploitation (CSE) Support Services

Is this a Key Decision and has it been included on the Forward Plan?

Yes

Strategic Director Approving Submission of the Report

Ian Thomas, Strategic Director, Children and Young People's Services

Report Author(s)

Clare Burton, Acting Head of Commissioning and Partnerships, Children and Young People's Services

Ward(s) Affected

All – this is a Borough wide service

Executive Summary

A significant investment in the development and commissioning of CSE support services by RMBC and the Rotherham Clinical Commissioning Group (RCCG) has resulted in a very different support offer for victims and survivors to that offered following the findings in Professor Alexis Jay's report on CSE (1997-2013). As such, a comprehensive range of services now exist.

To build on the existing offer of support to victims and survivors of CSE in Rotherham, longer term post CSE support services are to be commissioned which were originally planned to commence 1st April, 2016.

Following a CSE needs analysis, the longer term post CSE support services will provide a range of services to meet the needs of victims and survivors of CSE and also offer choice to individuals. These services include:-

- practical, emotional support and advocacy;
- evidence based therapeutic interventions.

An open one stage European Union (EU) compliant competitive tendering process has now taken place. Eight tenders have been received from four local voluntary sector organisations, one as a joint tender between two organisations. Each tender at the evaluation stage is scored against a balanced scorecard based on both quality and price. The evaluation process has now been completed.

However, there is a need to appraise what needs are currently being met by the community sector outside of those services commissioned. It is proposed that the appraisal will contribute to the needs analysis for 2016 and give some reassurance around the capacity that is required through the new longer term commissioned services going forward.

To achieve this, it is recommended that the existing post CSE support contracts with GROW, Rotherham Rise, Swinton Lock and Rotherham Abuse Counselling Service are extended for three months, with the new longer term post CSE support contracts commencing on the 1st July, 2016.

An exemption from Standing Order 48 (contracts valued at £50,000 and above should be tendered) is required to enable the existing post CSE support contracts to be extended to ensure there is continuation of service from the existing services to the new longer term post CSE support services.

Recommendations

That the Commissioner approves:-

1. The current post CSE support service contracts are extended for three months to the 30th June, 2016.
2. Pursuant to Standing Order 38, the contract extensions referred to in recommendation 1 above, be exempt from the provisions of Standing Order 48 which would ordinarily require the invitation of between three to six tenders prior to the granting of a contract.
3. That a further report is presented to Cabinet/Commissioners in June 2016 about the outcome of the tender evaluation with an update on the needs analysis for post CSE support.

List of Appendices Included

Appendix 1 - Equality Analysis – Post CSE Support Services

Background Papers

Rotherham CSE Needs Analysis December 2015.

Consideration by any other Council Committee, Scrutiny or Advisory Panel

None

Council Approval Required

No

Exempt from the Press and Public

No

Title (Main Report)

Longer Term Post Child Sexual Exploitation (CSE) Support Services

1. Recommendations

That the Commissioner approves:-

- 1.1 The current post CSE support service contracts are extended for three months to the 30th June, 2016.
- 1.2 Pursuant to Standing Order 38, the contract extensions referred to in recommendation 1 above, be exempt from the provisions of Standing Order 48 which would ordinarily require the invitation of between three to six tenders prior to the granting of a contract
- 1.2 That a further report is presented to Cabinet/Commissioners in June 2016 about the outcome of the tender evaluation with an update on the needs analysis for post CSE support.

2. Background

- 2.1 Following the Jay report, as an immediate response, post CSE support services were commissioned from October 2014 to 31st March, 2016.
- 2.2 A significant investment in the development and commissioning of CSE support services by RMBC and the Rotherham Clinical Commissioning Group (RCCG), has resulted in a very different support offer for victims and survivors to that offered following the Jay report. This offer includes prevention and assertive outreach support (Barnardo's), increased capacity in Child and Adolescent Mental Health Services (CAMHS) and a new Psychologist was appointed to reduce waiting lists. Additional capacity has also been provided in the RMBC Vulnerable Persons' Team and through Social Prescribing opportunities for people with mental health difficulties. As such, a comprehensive range of services now exist.
- 2.3 The long term Post CSE support services were planned to be in place by the 1st April 2016 to continue to complement the range of multi-agency services for CSE victims and survivors that are being provided in Rotherham as part of a wider offer for victims and survivors.
- 2.4 The long term post CSE Support Service Specification, needs analysis and contract term, which is three years (with an option to extend for a further two years), was approved by Commissioner Newsam on the 7th December, 2015.
- 2.5 The post CSE support services include practical, emotional support and advocacy and evidence based therapeutic interventions. The practical, emotional support and advocacy service was split into two lots in the invitation to tender, one for adults and one for young people.
- 2.6 A one stage open competitive tendering process has been undertaken and the invitations to tender have been evaluated.

3. Key Issues

- 3.1 The number of anticipated new victims and survivors coming forward for support for each year of the post CSE support contract takes into account the actual number from October 2014 to September 2015, and the anticipated future need identified in the CSE Needs Analysis to meet the support needs of historic victims

and survivors. The modelled numbers of historic victims and survivors needing support 2015-2020 assumes a legacy of 1600 (1400 as identified in the Jay Report and 200 from 2014 and 2015 post the Jay review). The needs analysis presumes 30% of the 1600 will not need seek or require further support; with the remaining victims coming forward in decreasing numbers over the next five years. As such, based on the needs analysis, it has been estimated that approximately two thirds of victims and survivors will seek help through the commissioned support services. The needs analysis provides a strong baseline for profiling anticipated need, and numbers will continue to be tracked with the analysis being updated to ensure information is current.

4. Options considered and recommended proposals

- 4.1 Although the post CSE support invitation to tender closed on the 24th January, and the invitations to tender received from providers have been evaluated, it is proposed that the new post CSE support services do not commence on the 1st April, 2016 as originally planned.
- 4.2 It is recognised that the support needs of current victims and survivors are also being met in the wider community sector and so it is proposed that a further updated appraisal of needs being met outside of the commissioned services is undertaken. This will give a more accurate analysis of the needs that are currently being met and therefore the capacity required in the new longer term post CSE support service and to ensure there is sufficient support for victims and survivors coming forward for support as part of the wider multi-agency offer.
- 4.3 To ensure a continuation of support for victims and survivors of CSE, it is proposed that the existing post CSE support contracts are extended to the 30th June, 2016 with a view that the new longer term post CSE support services commence on the 1st July, 2016.
- 4.4 There are no options to extend the existing contracts within the original terms and conditions. Therefore an exemption from standing order 48 is required.

5. Consultation

- 5.1 Consultation with providers who have tendered for the longer term post CSE Support Services will not be undertaken until the recommendations in this report are approved.

6. Timetable and Accountability for Implementing this Decision

- 6.1 Should the recommendations be approved by the Commissioner, current providers will be informed of the proposals for the contract extensions to the 30th June, 2016.

7. Financial and Procurement Implications

- 7.1 The financial costs to extend the existing contracts for three months with GROW, Rotherham Rise, Swinton Lock and Rotherham Abuse Counselling Service is £69,500. These costs will be funded from the CYPS Post CSE commissioned services budget which is £250,000 per annum (this includes an additional £50,000 investment from the revenue budget for 2016 which was considered by the full Council meeting on the 2nd March, 2016).

8. Legal Implications

8.1 The legal requirements in respect of extending the current contracts for a period of three months are as follows:

8.1.1 That pursuant to Standing Order 38, the recommended contract extensions be exempt from the provisions of Standing Order 48 that would ordinarily require the invitation of between three and six tenders prior to the granting of a contract.

8.1.2 The award of the contract extensions to the current post-CSE support providers until 30th June 2016.

8.2 The Directors of Resources & Transformation, and Legal & Democratic Services have been consulted on this report and in the circumstances agree that granting exemption from the requirements of Standing Order 48 is appropriate.

9. Human Resources Implications

9.1 There are no human resources implications for RMBC.

10. Implications for Children and Young People and Vulnerable Adults

10.1 Victims and survivors of CSE and their families will continue to have their support needs met over the next five years.

11. Equalities and Human Rights Implications

11.1 An Equalities Analysis (EA) has already been completed for the Post CSE Support Service and is attached at Appendix 1. Encouraging victims and survivors to take up the offer of post CSE support continues to be a priority, ensuring there is equal access from the different communities in Rotherham. Details of the consultation that has taken place with service users, providers and through Salford University is detailed in the EA. This consultation included identifying any barriers to accessing services. The findings have informed the post CSE support service specification. It is recognised that further work and consultation will be required to ensure equal access to the services by all communities.

12. Implications for Partners and Other Directorates

12.1 The CSE Support Services will continue to provide support for both young people and adults as victims and survivors of CSE.

13. Risks and Mitigation

13.1 That the existing service providers accept a short term contract extension with a view to longer term post CSE support services commencing 1st July, 2016.

14. Accountable Officer(s)

Nicole Chavaudra, Joint Assistant Director Commissioning, Performance and Quality Approvals Obtained from:

Strategic Director of Finance and Corporate Services:

Stuart Booth, Interim Strategic Director Resources and Transformation

Named Officer: Helen Chambers, Head of Procurement

Named Officer: Paul Fitzpatrick, HR Business Partner CYPS

Director of Legal Services: Named Officer: Neil Concannon, Service Manager

This report is published on the Council's website or can be found at:-

Appendix 1 - RMBC – Equality Analysis Form for Commissioning, Decommissioning, Decision Making, Projects, Policies, Services, Strategies or Functions (CDDPPSSF)

Under the Equality Act 2010 Protected characteristics are age, disability, gender, gender identity, race, religion or belief, sexuality, civil partnerships and marriage, pregnancy and maternity. Page 6 of guidance.	
Name of policy, service or function. If a policy, list any associated policies:	Long Term Post CSE Support Commissioned Services
Name of service and Directorate	Commissioning, Performance and Quality, Children and Young People's Services
Lead manager	Clare Burton – Operational Commissioner
Date of Equality Analysis (EA)	November 2015
Names of those involved in the EA (Should include at least two other people)	Clare Burton
Aim/Scope (who the Policy /Service affects and intended outcomes if known) See page 7 of guidance step 1	
<p>1 <u>Scope</u></p> <p>Following the findings of the Independent Inquiry into Child Sexual Exploitation (CSE) in Rotherham (1997-2013) by Professor Alexis Jay, Rotherham Council responded to the immediate needs of victims and survivors of child sexual exploitation by funding £120,000 to increase the capacity of the voluntary and community sector organisations across Rotherham to provide immediate post abuse support.</p> <p>The main interventions included counselling and one to one support to respond to individual's specific needs. This immediate response was grant funded on a short term basis with further commissioning of post CSE support planned.</p> <p>The long term Post CSE Support Services are to be commissioned from the 1st April, 2016.</p> <p>There are two main service areas to be commissioned which provide a range of services to meet the levels of needs identified and also to offer a choice to individuals. These services include:</p> <ul style="list-style-type: none"> • practical, emotional support and advocacy and • evidence based therapeutic interventions. <p>2.1 The following outcomes are to be achieved. All victims, survivors and their families will:-</p> <ul style="list-style-type: none"> • Start to recover from their trauma of child sexual exploitation • Build resilience and develop coping strategies for everyday life • Improve their self-esteem and self-confidence 	

- Improve their mental health and wellbeing
- Be supported in fulfilling their maximum potential
- Reduce the risk of harm.

The findings of the CSE Needs Analysis and the Outreach and Research Project have informed the longer term commissioning arrangements for post CSE Support and the Service Specification.

The Service Specification has been co-produced

What equality information is available?

Include any engagement undertaken and identify any information gaps you are aware of. What monitoring arrangements have you made to monitor the impact of the policy or service on communities/groups according to their protected characteristics? See page 7 of guidance step 2

Monitoring data is submitted regularly by the current post CSE service providers and includes Age, Gender, Ethnicity together with the areas of specific support needs and the outcomes achieved.

Some of the examples of outcomes achieved for individuals to date include improving their self-esteem, building resilience skills, improved risk management, building confidence but also that the individual victim has been able to access the specialist support services required such as family support, family therapy and counselling. Some outcomes are more ambitious, for example, having the confidence to access college.

Engagement undertaken with customers. (date and group(s) consulted and key findings) See page 7 of guidance step 3

Outreach and Research Project CSE Needs Analysis

An Outreach and Research Project was commissioned in February 2015 and the purpose of this project was to gain an understanding and insight into the views of survivors and families affected by CSE and to better understand the scale and nature of child sexual abuse and exploitation as it affects the diversity of minority groups in Rotherham, with particular emphasis on Roma/Slovak and Asian communities, specifically males. Gaining an understanding of any particular barriers to disclosure and accessing support was also part of the project.

The project was very successful. Four Rotherham based voluntary organisations were commissioned to work alongside Salford University to undertake the research. This included:-

- Awareness raising, consultation and research specifically with Rotherham's migrant Roma communities in Eastwood and Ferham with adult community

members, parents and young people.

- A Borough wide focus with an online survey with adults and young people along with focus groups.
- Arts and multimedia resources were used to conduct focus groups to support young people and parents
- 16 groups which involved 73 adults and young people were completed
- 32 individual interviews were undertaken with adults.
- 249 responses were received in relation to the youth questionnaire. 70% of respondents were aged 14 years and below.
- 236 responses were received in relation to the adult questionnaire. 36.9% of participants were aged less than 40 years of age.
- Engagement with a wide range of religious, educational, advocacy and other Asian communities. Good engagement with women, children and young people but less successful in engaging men from Asian community.

The findings of this research are included in the document “The findings of the Research and Outreach Project Needs Analysis Report following the Sexual Exploitation of Children in Rotherham’ (October 2015)” produced by Salford University. This report will be made available alongside the needs analysis to the successful provider(s).

The views of services users are also captured by the current service providers as part of the support planning and review process. This will continue into the new services commissioned.

Engagement undertaken with staff about the implications on service users (date and group(s) consulted and key findings) See page 7 of guidance step 3

Existing services providers have been kept up to date through the CSE Service Improvement Partnership Meetings about the new post CSE Support Services to be commissioned.

Relevant Officers from RMBC, CCG, Public Health, PCC have been involved in the co-production of the service specification and therefore aware of the implications of these new services on service users. The CSE Post Commissioned Services - Transformation Programme Board has met every two weeks since August 2015 to develop the service specification and discuss the implications on service users.

The Analysis

How do you think the Policy/Service meets the needs of different communities and groups? *Protected characteristics of age, disability, gender, gender identity, race, religion or belief, sexuality, Civil Partnerships and Marriage, Pregnancy and Maternity. Rotherham also includes Carers as a specific group. Other areas to note are Financial Inclusion, Fuel Poverty, and other social economic factors. This list is not exhaustive - see guidance appendix 1 and page 8 of guidance step 4*

The post CSE support services will provide support based on the individual needs of each victim, survivor and family members. Where specialist services are required, these will be identified and referrals made to the relevant service.

Where specific advice is required to respond to the needs of an individual victim, survivor or family members, this advice will be sought from the relevant agency, for example, advice sought through the Deaf Futures Group.

It is anticipated that the new Provider will be able to respond to all individual needs through the support they provide, by taking advice from other agencies or referring on to specialist services but it is recognised that this needs to be monitored in case there are circumstances where an individual's needs cannot be supported properly.

The Post CSE Support Services are for Adults, Children and Young People, and family members affected by CSE regardless of age, disability, gender, race, religion, belief, sexuality, civil partnership, marriage, pregnancy and maternity.

Some specific requirements in the service specification are detailed for adults and children and young people, which relate mainly to the delivery of the service, ensuring the needs identified are met through flexible, supportive and appropriate services.

Analysis of the actual or likely effect of the Policy or Service:

See page 8 of guidance step 4 and 5

The new post CSE Support Services will respond to the identified support needs of victims, survivors and family members affected by CSE.

Does your Service present any problems or barriers to communities or Group?

No the intention is continue to identify and remove any barriers for victims and survivors coming forward for support.

Does the Service provide any improvements/remove barriers?

An improvement is that the new services will focus more on the support needs of parents and siblings of victims as well as the victims themselves.

The range of services available will remove barriers around accessing services as now provides a choice of support for individuals.

What effect will the Service have on community relations?

Some understanding of the impact of CSE as a whole on community relations has been identified through the Outreach and Research Project (Salford University).

It is considered however that the services will have no direct adverse impact on community relations and can improve community relations through the understanding of CSE and the support provided.

Any potential impact will however continue to be monitored.

Please list any **actions and targets** by Protected Characteristic that need to be taken as a consequence of this assessment and ensure that they are added into your service plan.

Equality Analysis Action Plan - See page 9 of guidance step 6 and 7

Time Period – **November 2015 – March 2019**

Manager: Clare Burton

Service Area: Commissioning, Children and Young People Services

Title of Equality Analysis: Post CSE Support - Commissioned Services

List all the Actions and Equality Targets identified

Action/Target	State Protected Characteristics (A,D,RE,RoB,G,GI O, SO, PM,CPM, C or All)*	Target date (MM/YY)
A Council-supported transition programme between February and April, 2016 will be undertaken to ensure the minimum disruption to existing service users that require ongoing support through the new services from 1 st April, 2016. This transition programme will also include the transfer of staff under TUPE arrangements. The successful bidder (the new provider) will recruit staff with appropriate credentials and experience as detailed in the service specification.	All	1 st April, 2016
The Invitation to Tender document for these services will include actions to address concerns identified in this Equality Analysis.	All	December 2015
Regular review and monitoring of these support services will be undertaken as part of the implementation process and under a timetabled review process.	All	Ongoing
Ensure the services are able to respond to all the identified needs, taking advice where appropriate around specific support needs and making referrals as appropriate to specialist services e.g specialist mental health services.	All	Ongoing
A formal review of the provider(s) activity and performance against this action plan and the service specification will be undertaken in December 2016 by the by the CSE Service Improvement Partnership and CSE Strategy Group to inform any changes required within the service specification from April 2017 onwards.	All	December 2016
Name Of Director who approved Plan	Ian Thomas	

Website Key Findings Summary: To meet legislative requirements a summary of the Equality Analysis needs to be completed and published.

Website Summary – Please complete for publishing on our website and append to any reports to Elected Members, SLT or Directorate Management Teams

Completed Equality Analysis	Key findings	Future actions
<p>Directorate: Children and Young People's Services</p> <p>Function, policy or proposal name: Post CSE Support – Commissioned Services</p> <p>Function or policy status: (new, changing and existing) Changes to existing to provide long term Post CSE Support Services.</p> <p>Name of lead officer completing the assessment: Clare Burton Date of assessment: November 2015</p>	<p>The Post CSE Support Services will be person centred and respond to the individual needs of victims, survivors and parents who have been affected by CSE. However, it is recognised that to achieve this, advice from other agencies or referral to specialist services may be required.</p> <p>The range of support services will encourage the take up of support, which provides choice to the individual.</p> <p>Any barriers to accessing these post CSE support services will continue to be identified and actioned.</p> <p>The Outreach and Research Project has enabled a greater understanding and insight into the views of victims, survivors and families affected by CSE and in understanding how child sexual exploitation affects the diversity of minority groups in Rotherham. It is recognised that this understanding needs to be built on to ensure the post CSE support services continue to meet the individual needs of victims, survivors and their families.</p>	<p>A Council-supported transition programme between February and April 2016 will be undertaken with minimum disruption to enable service users to continue to receive support through the new services from 1st April, 2016. Handover arrangements will also include any transfer of staff under TUPE arrangements.</p> <p>Regular review of the support will be undertaken as part of the implementation process and under the timetabled review process.</p> <p>A formal review of the provider's activity and performance against this action plan and the service specification will be undertaken by the CSE Service Improvement Partnership and CSE Strategy Group</p>